



1: Get in touch

Initial call is taken by call centre - scope of work established to identify the specific vehicle required to undertake the works. Prices and time scale agreed upon.



2: Tanker dispatch

Tanker dispatched from head office or previous job location.



3: Setup

When engineers arrive on site, they introduce themselves to the customer and identify point of extraction.



How does the process work?



6: Documentation

A consignment note will be issued to the site if any liquids are contaminated. This provides a comprehensive audit trail for the disposal of waste following mandatory environmental regulations.



5: Transfer & disposal

Upon completion of the works the waste will be transferred and safely deposited. The destination is determined based on the solid/contaminate level.



4: Extraction

Waste water then extracted where necessary from manhole/septic tank/cesspit etc.